



Compliment ☐



Complaint ☐

Comment ☐

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Name



Address

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Telephone

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We will listen



Please tell us your views





If you are happy with the service and wish to let us know, please tell a member of staff.



You can write to us

Mencap Centre,
56 Mildmay Road,
Chelmsford,
CM2 0DZ



You can phone us

01245 268 303



You can email us

grace.lidstone@cityofchelmsfordmencap.co.uk



Your own advocate or the Independent Complaints Advocacy Service (ICAS) can help.



ICAS can give advice, information and support you to make a complaint.

0845 456 1083



A complaint is speaking up about something you feel unhappy about or do not like.

If you are angry or upset, talk to someone you trust.



You can talk to the Services Manager if the staff can't help you.

